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Selectboard Town Survey 2014 for...

Summary Design Survey Collect Responses Analyze Results

CURRENT VIEW ?

+ FILTER + COMPARE + SHOW

☐ SHOW ONLY

PAGE 1 (No questions on this page)

☐ PAGE 2: BACKGROUND INFORMATION ON RESPONDENTS

☐ PAGE 3: TOWN AND SCHOOL BUDGETS AND TAXATION

PAGE 4: TOWN BUDGET AND LEVEL OF SERVICE (No questions on this page)

☐ PAGE 5: NORWICH POLICE DEPARTMENT

☐ PAGE 6: NORWICH DEPARTMENT OF PUBLIC WORKS

☐ PAGE 7: CAPITAL FACILITIES OPTIONS.

☐ PAGE 8: PLANNING FOR REMODELING OR UPGRADING OF CAPITAL FACILITIES

☐ PAGE 9: SITE SELECTION

☐ PAGE 10: TAXATION FOR FACILITY REMODELING OR REPLACEMENT

☐ PAGE 11: STRATEGIC PLANNING

Apply Cancel

SAVED VIEWS (1) ?

Original View (No rules applied)

+ Save as...

EXPORTS (6) ?

- XLS+: Data\_All\_140701.zip
- XLS+: Data\_All\_140701.zip
- XLS: Data\_All\_140701.zip
- PDF: Data\_All\_140701.pdf
- XLS: Data\_All\_140701.zip

+ New Export

SHARED DATA ?

No shared data

Sharing allows you to share your survey results with others. You can share all data, a saved view, or a single question summary. [Learn more »](#)

RESPONDENTS: 308 of 308

Export All Share All

Question Summaries Data Trends Individual Responses

All Pages

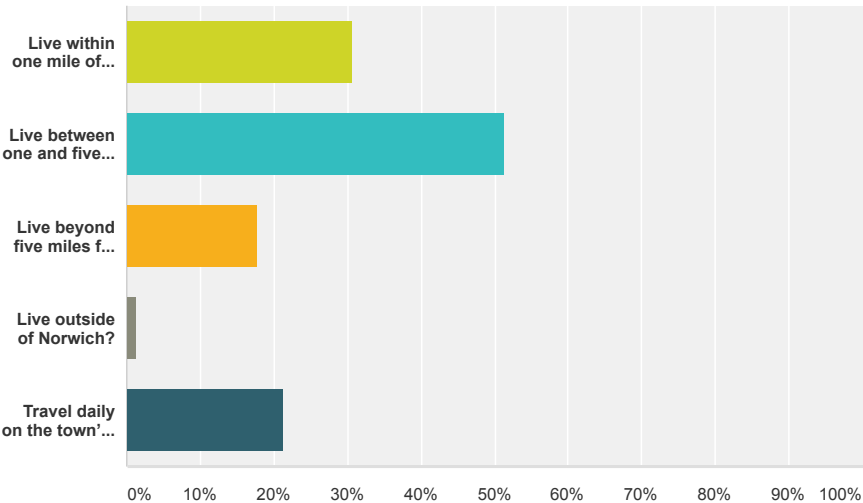
PAGE 2: BACKGROUND INFORMATION ON RESPONDENTS

Q1

Customize Export

Do you (check any that apply):

Answered: 306 Skipped: 2



Answer Choices	Responses
▼ Live within one mile of Tracy Hall?	30.72% 94
▼ Live between one and five miles of Tracy Hall?	51.31% 157
▼ Live beyond five miles from Tracy Hall?	17.65% 54
▼ Live outside of Norwich?	1.31% 4
▼ Travel daily on the town's gravel roads?	21.24% 65

Total Respondents: 306

[Comments \(5\)](#)

Q2

Export

What municipal services benefit you the most?

Responses (278)

Text Analysis

My Categories

**PRO FEATURE**

Use text analysis to search and categorize responses; see frequently-used words and phrases. To use Text Analysis, upgrade to a GOLD or PLATINUM plan.

Upgrade

[Learn more »](#)

Categorize as...

Filter by Category

Search responses



Showing 278 responses

plowing &amp; grading trash collection &amp; recycling

6/30/2014 9:04 PM

[View respondent's answers](#)

Snow removal

6/30/2014 7:58 PM

[View respondent's answers](#)

I am glad when they plow and sand the road.

6/30/2014 7:40 PM

[View respondent's answers](#)

Planning, zoning, road works, dump, maps and trails.

6/30/2014 7:35 PM

[View respondent's answers](#)

Public works road maintenance

6/30/2014 7:32 PM

[View respondent's answers](#)

Dept of Public Works, the road crew

6/30/2014 7:28 PM

[View respondent's answers](#)

Police and road maintenance

6/30/2014 7:23 PM

[View respondent's answers](#)

Q3

Export

## How could municipal services be improved?

Answered: 208 Skipped: 100

Responses (208)

Text Analysis

My Categories

**PRO FEATURE**

Use text analysis to search and categorize responses; see frequently-used words and phrases. To use Text Analysis, upgrade to a GOLD or PLATINUM plan.

Upgrade

[Learn more »](#)

Categorize as...

Filter by Category

Search responses



Showing 208 responses

Better grading of dirt roads. Current method digs far too deep and sharp trenches on roadsides removing plant growth that helps impede erosion.

6/30/2014 9:04 PM

[View respondent's answers](#)

Keep costs down, even if it means cutting services.

6/30/2014 7:58 PM

[View respondent's answers](#)

Mow the sides of the road earlier in June, mid July and August. When it snows and there is no school, they're out later to take care of the road. As you go through town, we have noticed the farther out of town you go, to get home, the roads are not as clear of snow. Please have handouts at the meetings. There use to be handouts for people to look at.

6/30/2014 7:40 PM

[View respondent's answers](#)

I am very pleased with the municipal services, but I think that the fire and police dept. facilities are poor. I have not seen the DPW facility.

6/30/2014 7:32 PM

[View respondent's answers](#)

This is an unbiased and information survey. We need more of these.

6/30/2014 7:28 PM

[View respondent's answers](#)

~~Already very good-great snowplowing on Huntlev ST~~

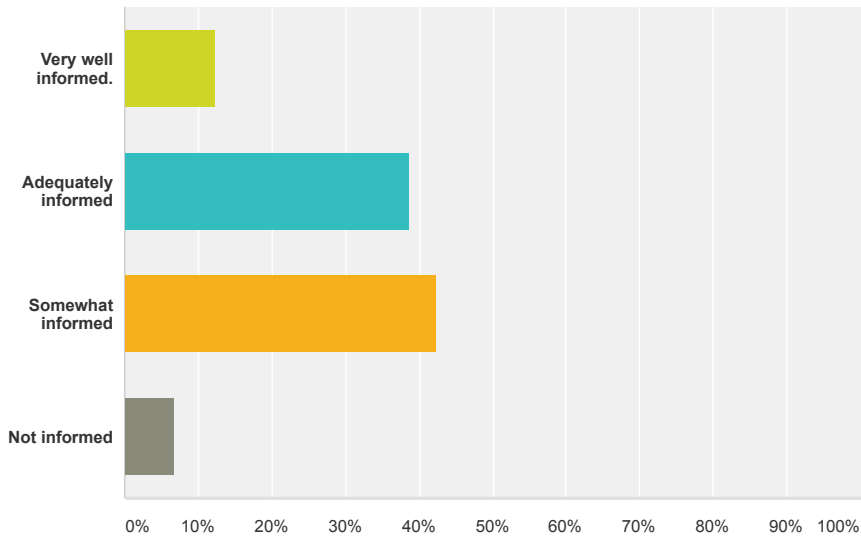
Q4

Customize

Export

How informed do you feel you are about municipal government activities? (Check ONE)

Answered: 298 Skipped: 10



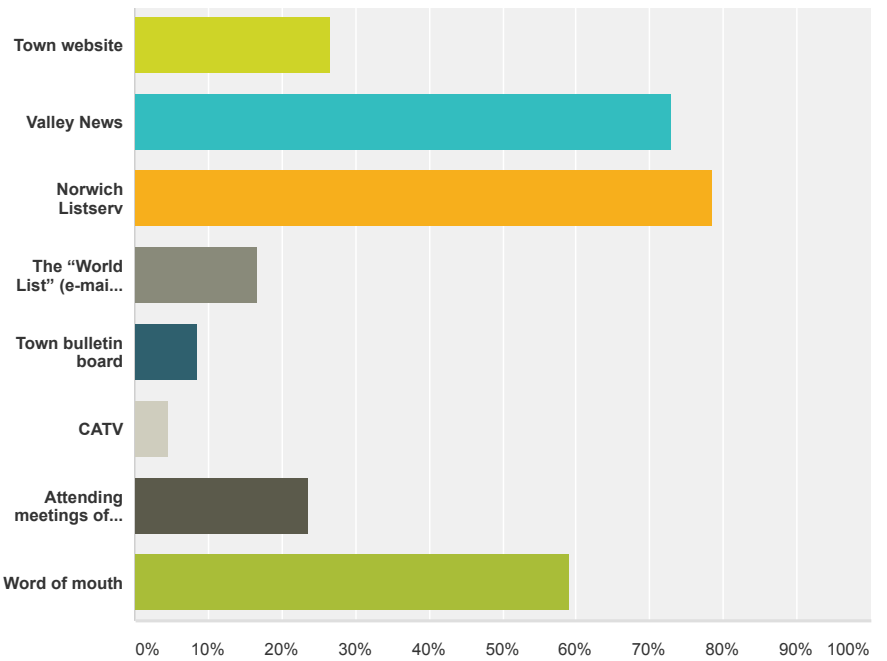
Answer Choices	Responses	
Very well informed.	12.42%	37
Adequately informed	38.59%	115
Somewhat informed	42.28%	126
Not informed	6.71%	20
Total	298	
<a href="#">Comments</a> (16)		

Q5

[Customize](#) [Export](#)

How do you learn about municipal government activities? (Check all that apply.)

Answered: 301 Skipped: 7



Answer Choices	Responses
▼ Town website	26.58% 80
▼ Valley News	72.76% 219
▼ Norwich Listserv	78.41% 236
▼ The "World List" (e-mails sent from the Town Manager's office)	16.61% 50
▼ Town bulletin board	8.64% 26
▼ CATV	4.65% 14
▼ Attending meetings of boards and committees	23.59% 71
▼ Word of mouth	59.14% 178
Total Respondents: 301	
<a href="#">Comments</a> (21)	

### PAGE 3: TOWN AND SCHOOL BUDGETS AND TAXATION

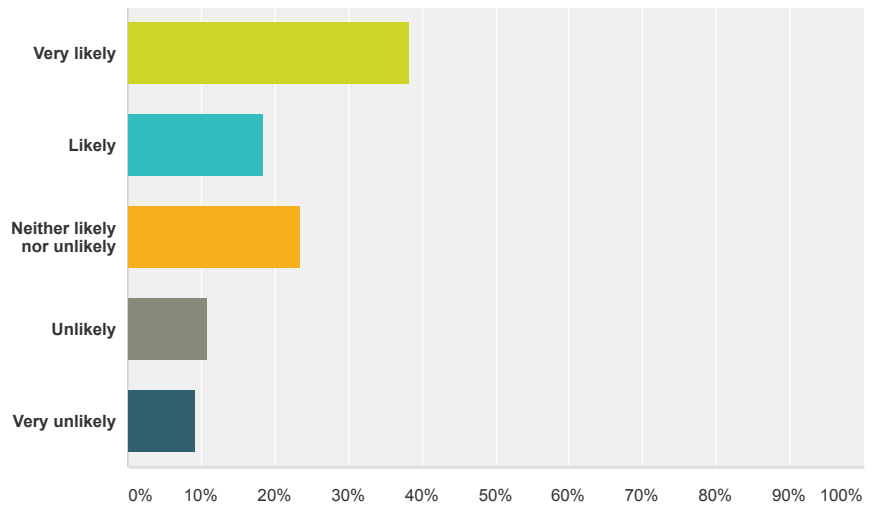
Q6

Customize

Export

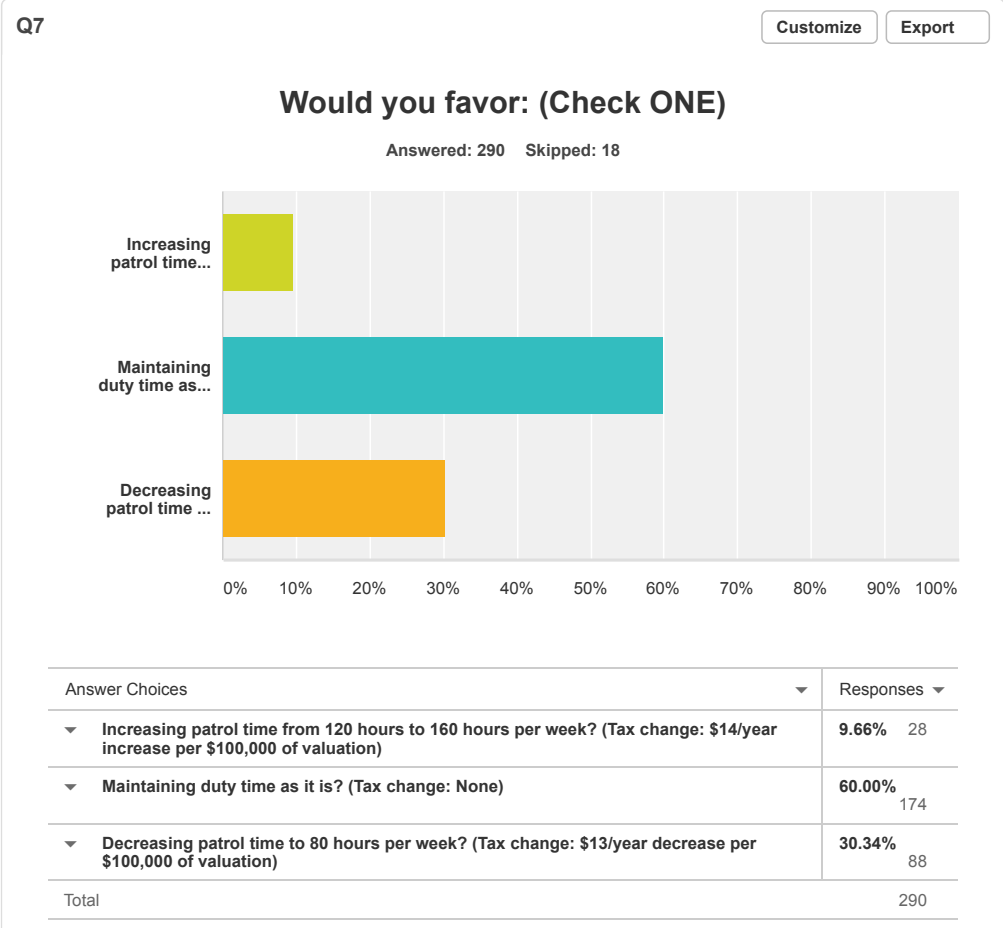
**How likely is the level of taxation in  
Norwich to cause you to move away,  
someday? (Check ONE)**

Answered: 295 Skipped: 13



Answer Choices	Responses	
Very likely	38.31%	113
Likely	18.31%	54
Neither likely nor unlikely	23.39%	69
Unlikely	10.85%	32
Very unlikely	9.15%	27
Total		295
<a href="#">Comments</a> (84)		

PAGE 5: NORWICH POLICE DEPARTMENT



# PAGE 6: NORWICH DEPARTMENT OF PUBLIC WORKS

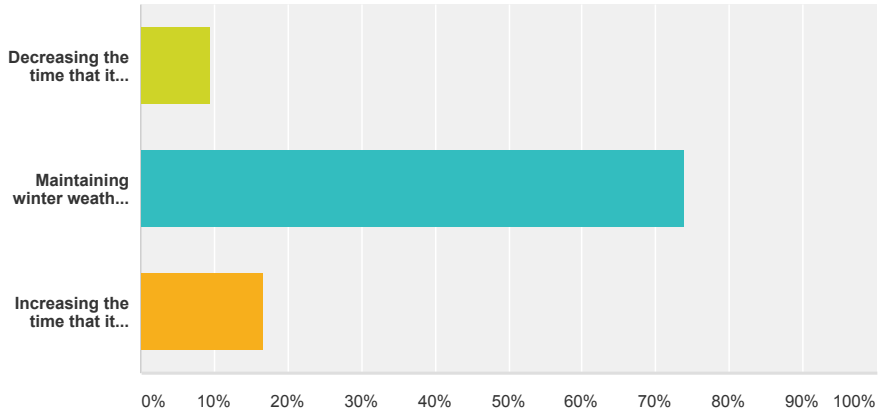
Q8

[Customize](#)

[Export](#)

**During winter weather, the Norwich Department of Public Works strives to provide safe travel surfaces as soon as its staffing and equipment allow. The time to achieve safe conditions varies from storm to storm. Would you favor: (Check ONE)**

Answered: 287 Skipped: 21



Answer Choices	Responses
Decreasing the time that it takes to provide safe travel on roads by 17%? (Tax change: \$14/year increase per \$100,000 of valuation)	9.41% 27
Maintaining winter weather maintenance time as it is? (Tax change: None)	73.87% 212
Increasing the time that it takes to provide safe travel on roads by 25%? (Tax change: \$14/year decrease per \$100,000 of valuation)	16.72% 48
Total	287

[Comments \(28\)](#)

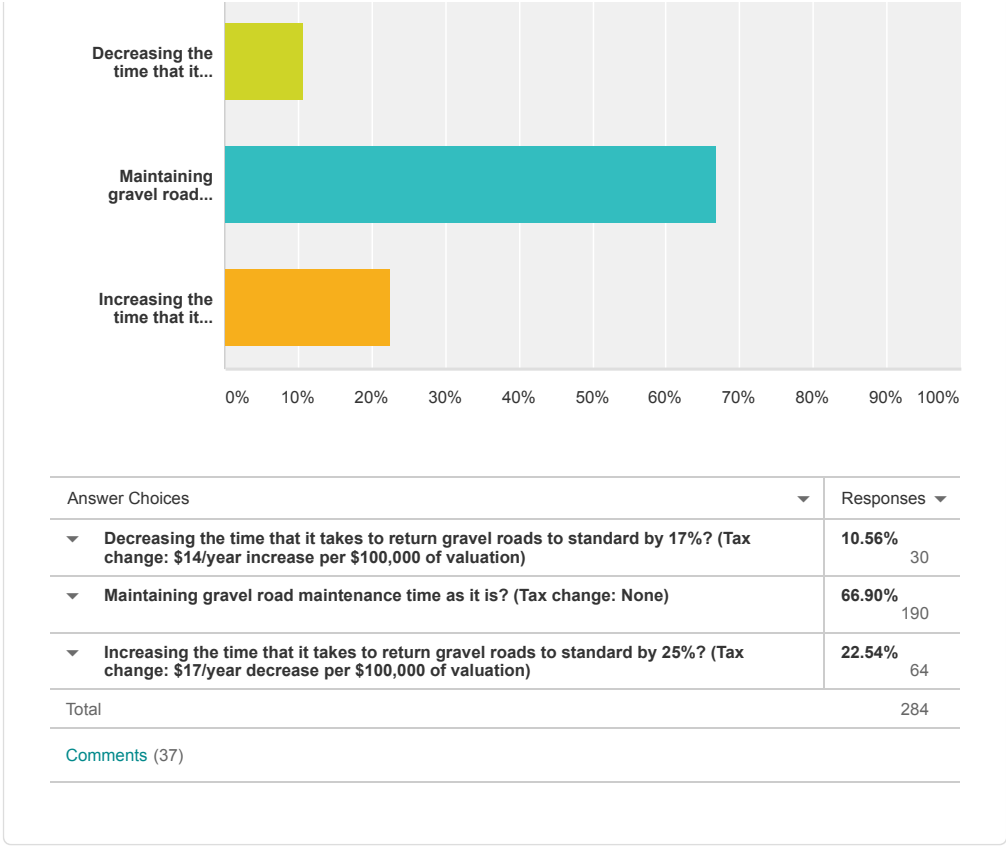
Q9

[Customize](#)

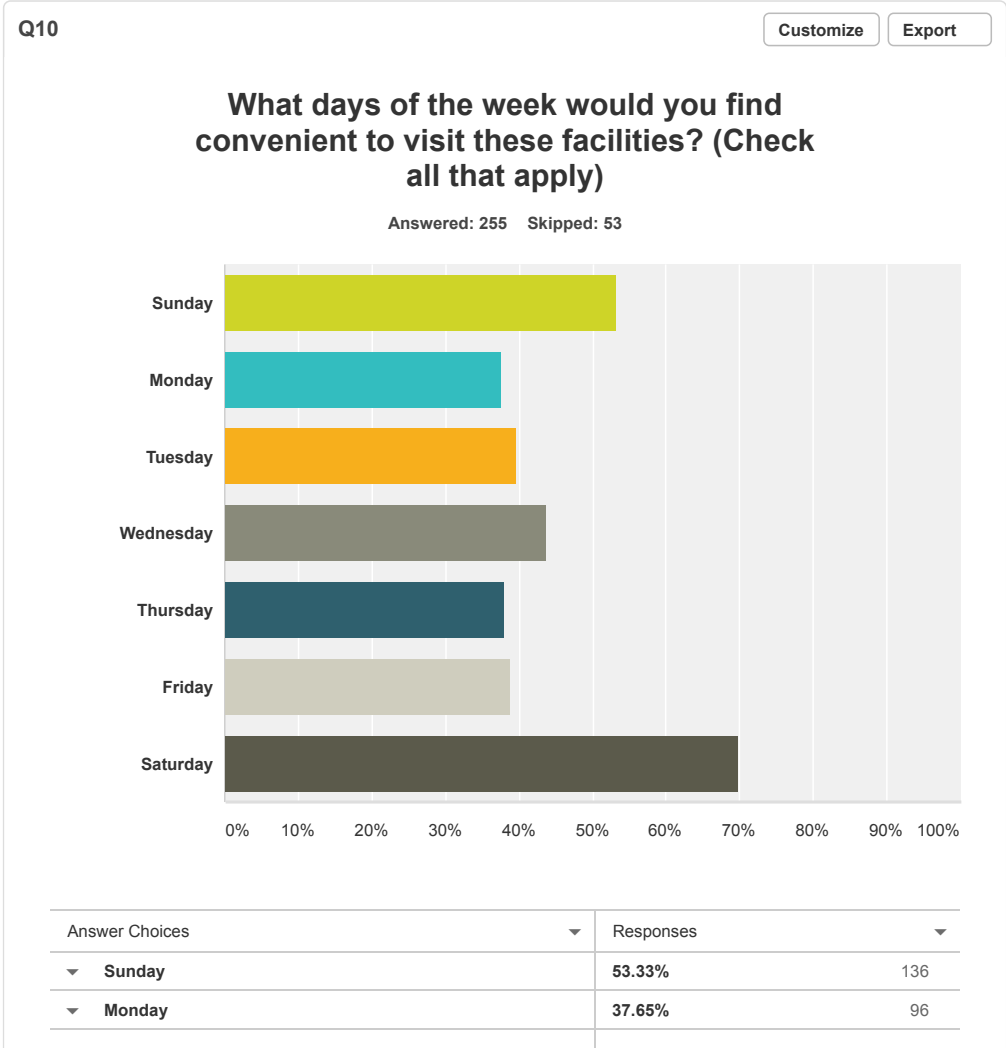
[Export](#)

**Traffic and erosion on the town's gravel roads require the Norwich Department of Public Works to add gravel and grade them periodically. The time to grade roads varies with season and storm history. Would you favor: (Check ONE)**

Answered: 284 Skipped: 24



PAGE 7: CAPITAL FACILITIES OPTIONS.



▼ Tuesday	39.61%	101
▼ Wednesday	43.53%	111
▼ Thursday	38.04%	97
▼ Friday	38.82%	99
▼ Saturday	69.80%	178
Total Respondents: 255		

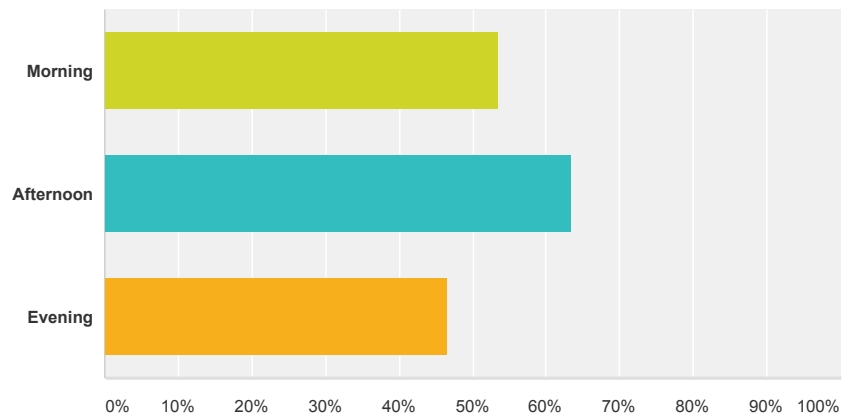
Q11

Customize

Export

**What part of the day would you find convenient to visit these facilities? (Check all that apply)**

Answered: 258 Skipped: 50



Answer Choices	Responses	
▼ Morning	53.49%	138
▼ Afternoon	63.57%	164
▼ Evening	46.51%	120
Total Respondents: 258		

## PAGE 8: PLANNING FOR REMODELING OR UPGRADING OF CAPITAL FACILITIES

Q12

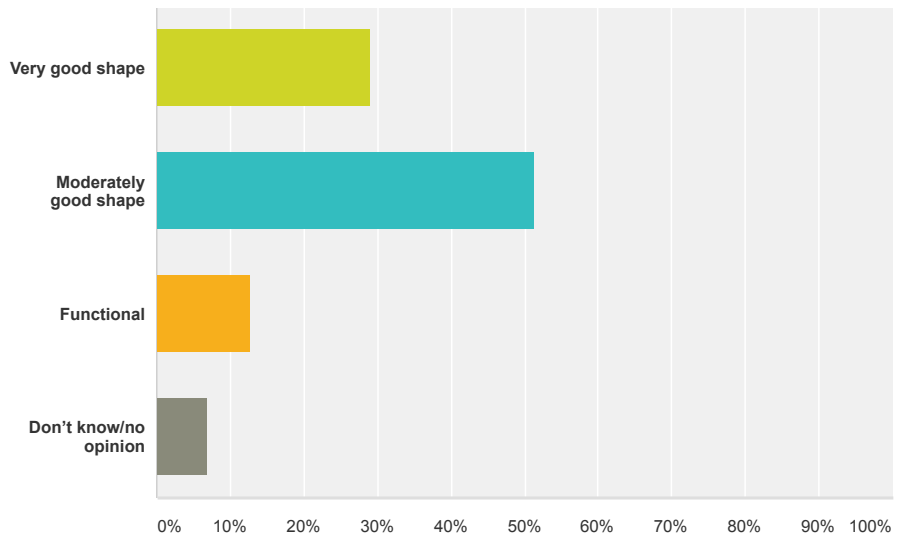
Customize

Export

**In what physical condition is Tracy Hall, in your opinion? (Check ONE)**

Answered: 290 Skipped: 18





Answer Choices	Responses	
Very good shape	28.97%	84
Moderately good shape	51.38%	149
Functional	12.76%	37
Don't know/no opinion	6.90%	20
Total	290	
<a href="#">Comments</a> (15)		

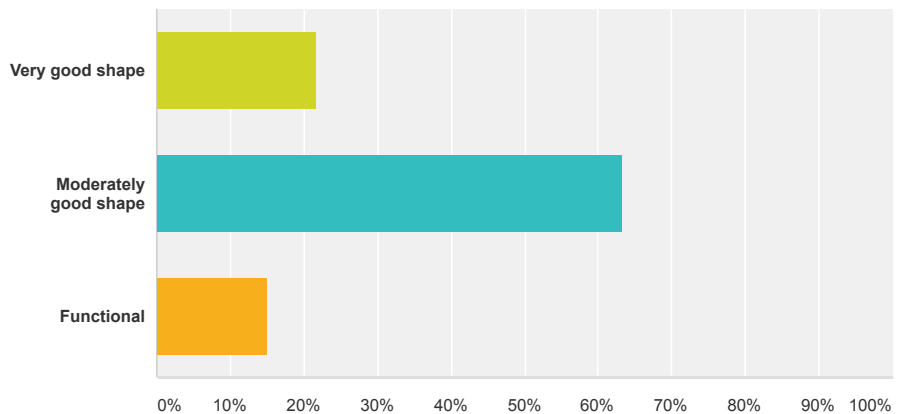
Q13

[Customize](#)

[Export](#)

## In what physical condition should the town maintain Tracy Hall? (Check ONE)

Answered: 285 Skipped: 23



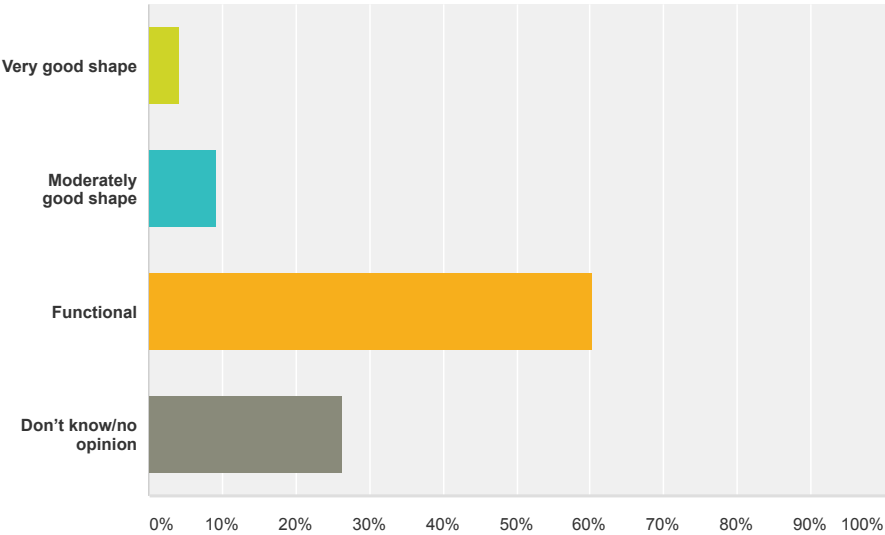
Answer Choices	Responses	
Very good shape	21.75%	62
Moderately good shape	63.16%	180
Functional	15.09%	43
Total	285	
<a href="#">Comments</a> (14)		

Q14

Customize Export

In what physical condition is the town’s police station, in your opinion? (Check ONE)

Answered: 239 Skipped: 69



Answer Choices	Responses	
Very good shape	4.18%	10
Moderately good shape	9.21%	22
Functional	60.25%	144
Don't know/no opinion	26.36%	63
Total		239

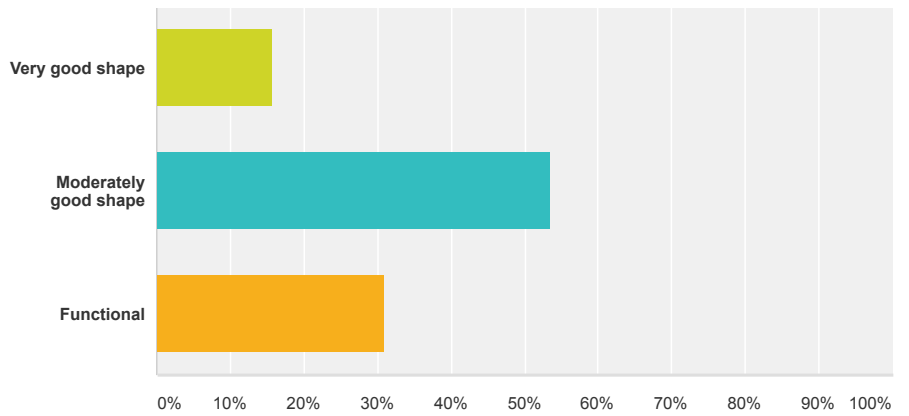
Comments (72)

Q15

Customize Export

In what physical condition should the town maintain its police station? (Check ONE)

Answered: 275 Skipped: 33



Answer Choices	Responses	
Very good shape	15.64%	43
Moderately good shape	53.45%	147
Functional	30.91%	85
Total		275
<a href="#">Comments (21)</a>		

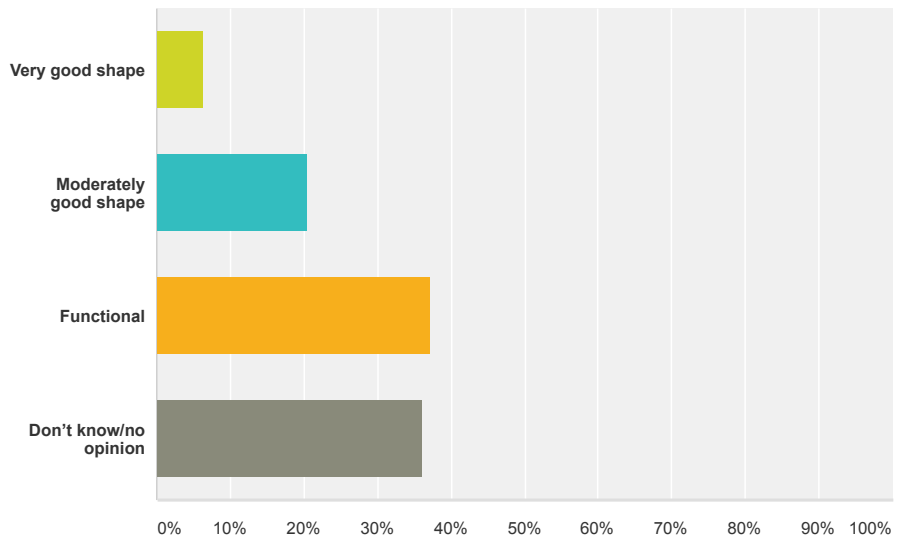
Q16

[Customize](#)

[Export](#)

### In what physical condition is the town's fire station, in your opinion? (Check ONE)

Answered: 269 Skipped: 39



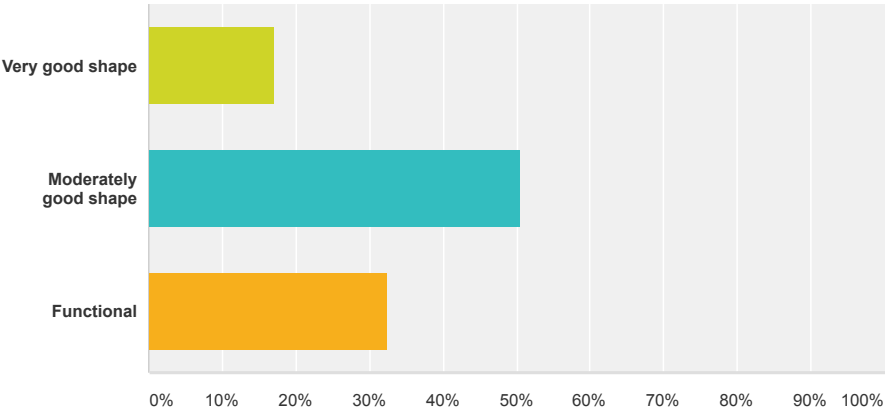
Answer Choices	Responses	
Very good shape	6.32%	17
Moderately good shape	20.45%	55
Functional	37.17%	100
Don't know/no opinion	36.06%	97
Total		269
<a href="#">Comments (35)</a>		

Q17

Customize Export

In what physical condition should the town maintain its fire station? (Check ONE)

Answered: 275 Skipped: 33



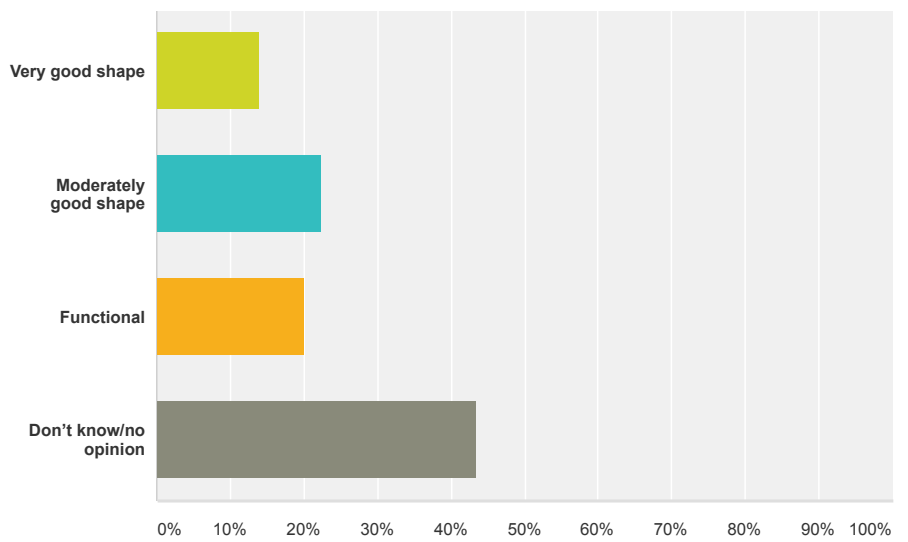
Answer Choices	Responses	
Very good shape	17.09%	47
Moderately good shape	50.55%	139
Functional	32.36%	89
Total		275
<a href="#">Comments</a> (16)		

Q18

Customize Export

In what physical condition are the town’s public works buildings, in your opinion? (Check ONE)

Answered: 278 Skipped: 30



Answer Choices	Responses
Very good shape	14.03% 39
Moderately good shape	22.30% 62
Functional	20.14% 56
Don't know/no opinion	43.53% 121
Total	278
<a href="#">Comments</a> (23)	

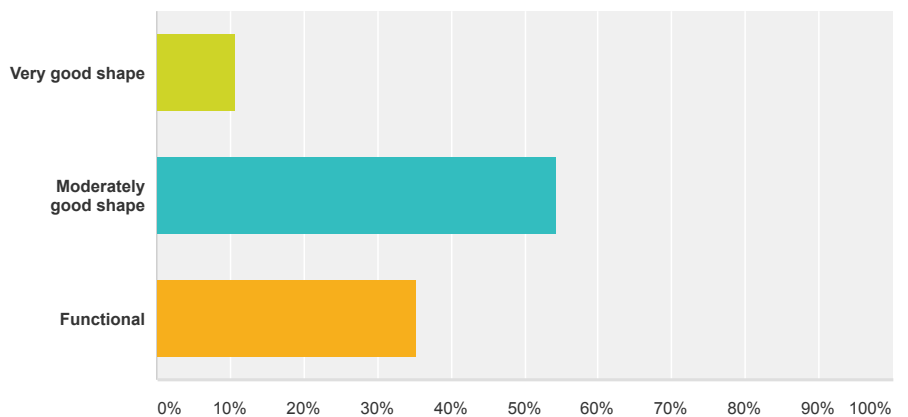
Q19

[Customize](#)

[Export](#)

## In what physical condition should the town maintain its public works buildings? (Check ONE)

Answered: 275 Skipped: 33



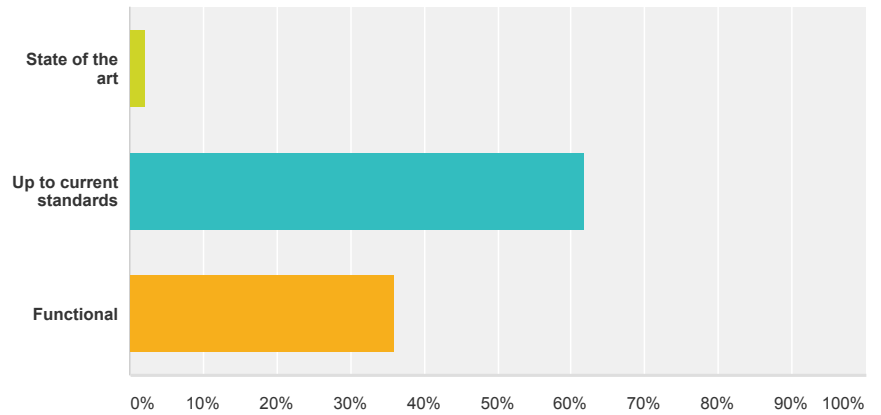
Answer Choices	Responses
Very good shape	10.55% 29
Moderately good shape	54.18% 149
Functional	35.27% 97
Total	275
<a href="#">Comments</a> (15)	

Q20

[Customize](#)[Export](#)

**In general, what level of capability should the town's buildings provide the town employees and the public? (Check ONE)**

Answered: 278 Skipped: 30



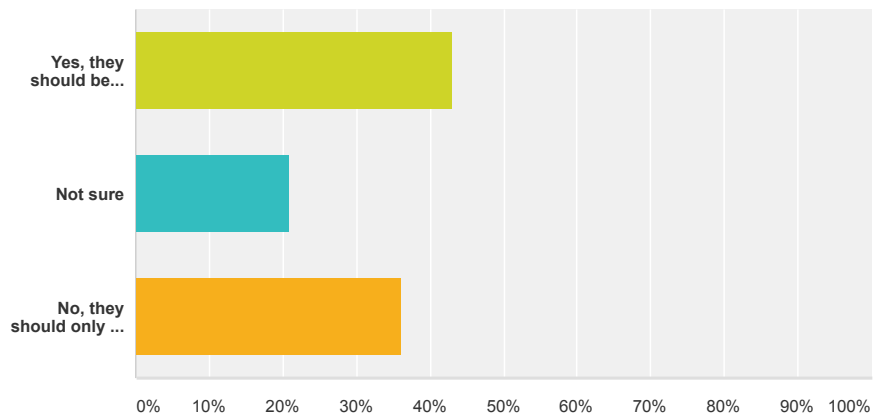
Answer Choices	Responses	
▼ State of the art	2.16%	6
▼ Up to current standards	61.87%	172
▼ Functional	35.97%	100
Total		278
<a href="#">Comments (22)</a>		

Q21

[Customize](#)[Export](#)

**Over time should Norwich municipal buildings be remodeled or replaced as they deteriorate or become obsolete? (Check ONE)**

Answered: 274 Skipped: 34



Answer Choices	Responses	
▼ Yes, they should be remodeled or replaced at some point.	43.07%	118
▼ Not sure	20.80%	57
▼ No, they should only be maintained sufficiently to retain functionality.	36.13%	99
Total		274
<a href="#">Comments</a> (50)		

PAGE 9: SITE SELECTION

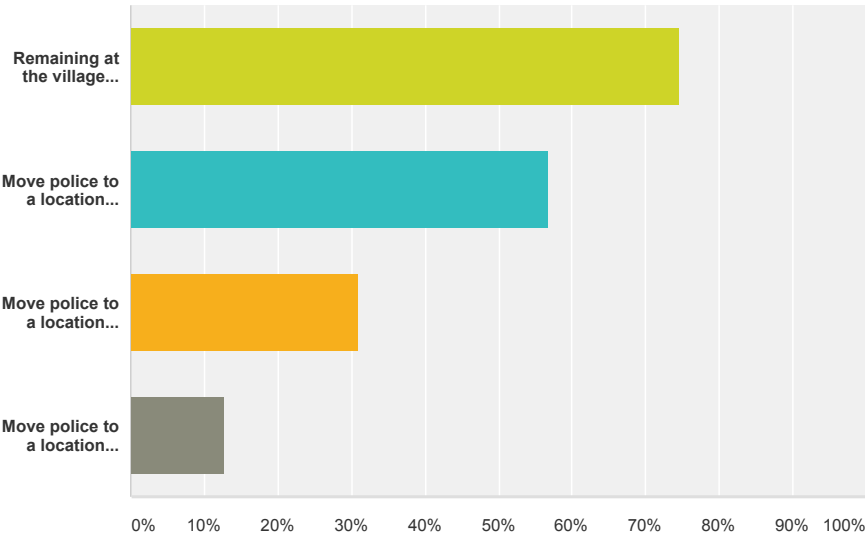
Q22

[Customize](#)

[Export](#)

Would you find the following to be acceptable to site a police station (multiple answers allowed):

Answered: 268 Skipped: 40



Answer Choices	Responses	
▼ Remaining at the village site?	74.63%	200
▼ Move police to a location within 1 mile of the current location?	56.72%	152
▼ Move police to a location within 3 miles of the current location?	30.97%	83
▼ Move police to a location within 5 miles of the current location?	12.69%	34
Total Respondents: 268		
<a href="#">Comments</a> (41)		

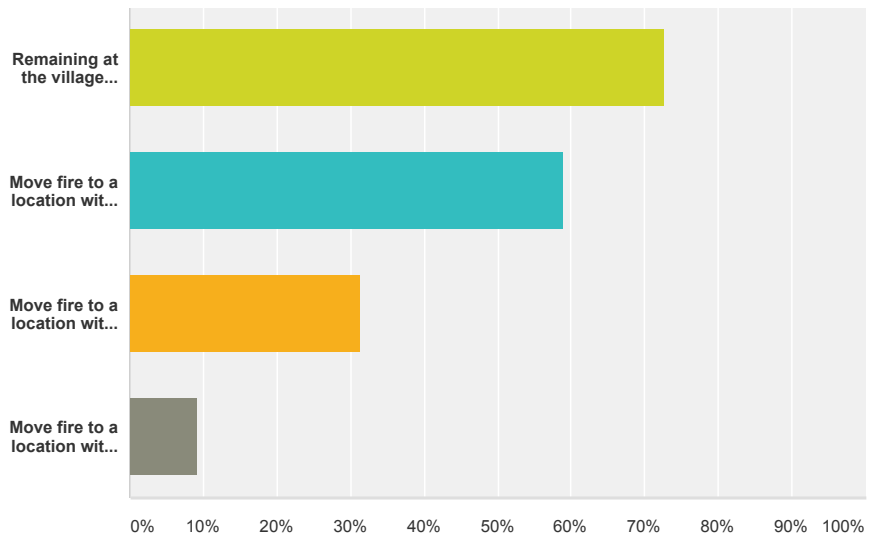
Q23

[Customize](#)

[Export](#)

Would you find the following to be acceptable to site a fire station (multiple answers allowed):

Answered: 275 Skipped: 33



Answer Choices	Responses
Remaining at the village site?	72.73% 200
Move fire to a location within 1 mile of the current location?	58.91% 162
Move fire to a location within 3 miles of the current location?	31.27% 86
Move fire to a location within 5 miles of the current location?	9.09% 25

Total Respondents: 275

[Comments](#) (39)

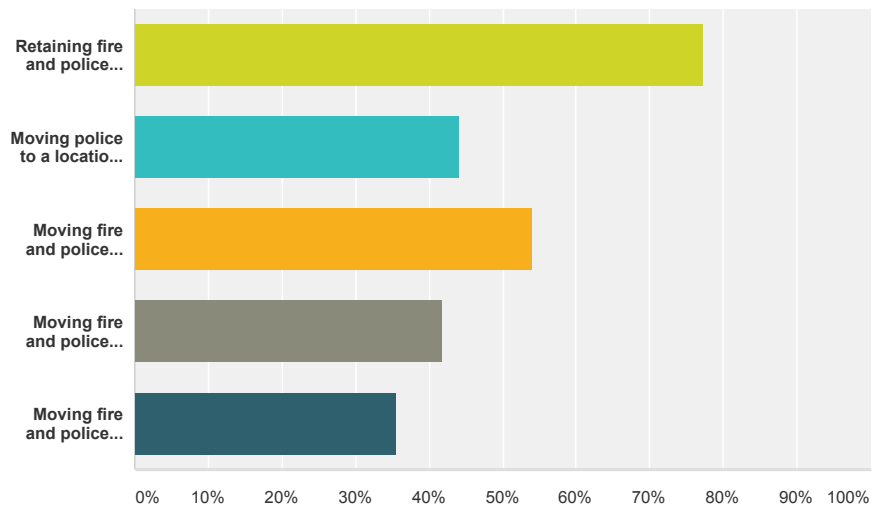
Q24

Customize

Export

### Would you find the following to be acceptable (multiple answers allowed):

Answered: 259 Skipped: 49



Answer Choices	Responses
Retaining fire and police facilities on the village site?	77.22% 200
Moving police to a location within 1 mile of its current location and retaining fire at its current location?	44.02% 114



▼ Moving fire and police facilities to a site within 1 mile from their current location?	54.05% 140
▼ Moving fire and police facilities to a site within 1 mile from their current location, if it made the current site available for affordable workforce housing?	41.70% 108
▼ Moving fire and police facilities to a site within 1 mile from their current location, if it allowed the town to plan for a solar array to decrease the municipal carbon footprint?	35.52% 92
Total Respondents: 259	
<a href="#">Comments</a> (47)	

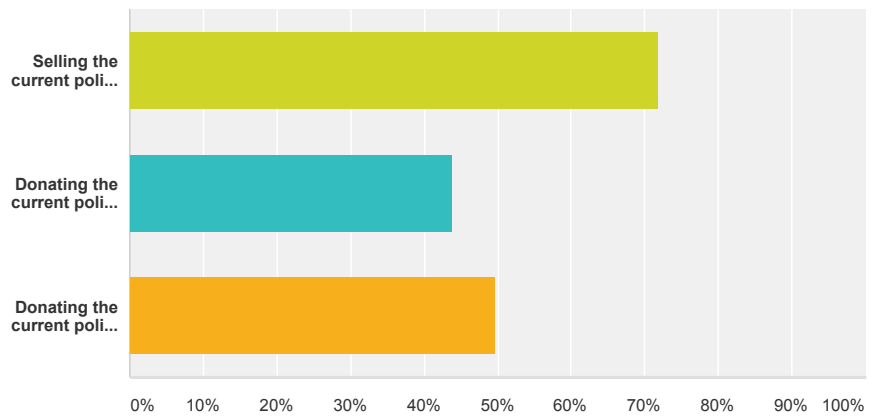
Q25

[Customize](#)

[Export](#)

**In the event the public safety facilities were relocated from their current site, would you find acceptable (multiple answers allowed):**

Answered: 244 Skipped: 64



Answer Choices	Responses
▼ Selling the current police and fire station sites at market prices?	71.72% 175
▼ Donating the current police and fire station sites to provide affordable workforce housing in the village?	43.85% 107
▼ Donating the current police and fire station sites to provide affordable senior housing in the village?	49.59% 121
Total Respondents: 244	
<a href="#">Comments</a> (51)	

## PAGE 10: TAXATION FOR FACILITY REMODELING OR REPLACEMENT

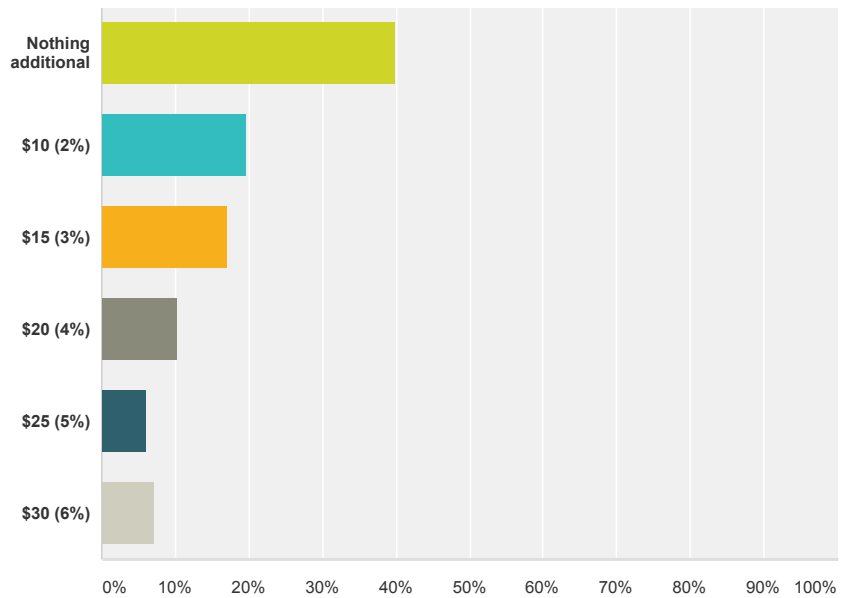
Q26

[Customize](#)

[Export](#)

**To pay for eventual remodeling or replacement of Norwich facilities with a level annual appropriation, what is the HIGHEST ADDITIONAL contribution per \$100,000 (% increase over FY 2013-14) that you would find acceptable? (Check ONE)**

Answered: 264 Skipped: 44



Answer Choices	Responses
Nothing additional	39.77%105
\$10 (2%)	19.70%52
\$15 (3%)	17.05%45
\$20 (4%)	10.23%27
\$25 (5%)	6.06%16
\$30 (6%)	7.20%19
Total	264
<a href="#">Comments</a> (52)	

PAGE 11: STRATEGIC PLANNING

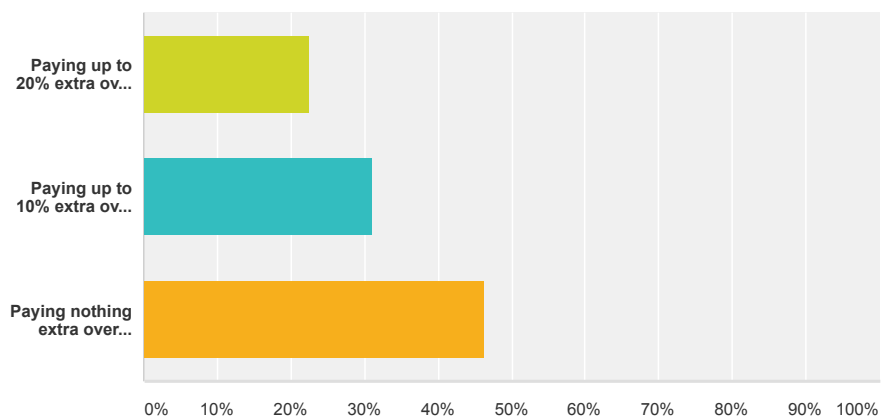
Q27

Customize

Export

To address the municipal government's contribution to global warming, would you favor: (Check ONE)

Answered: 274 Skipped: 34



Answer Choices	Responses
----------------	-----------

▼ <b>Paying up to 20% extra over current energy costs to mitigate global warming (\$3.71 per \$100,000 of valuation)?</b>	<b>22.63%</b> 62
▼ <b>Paying up to 10% extra over current energy costs to mitigate global warming (\$1.86 per \$100,000 of valuation)?</b>	<b>31.02%</b> 85
▼ <b>Paying nothing extra over current energy costs to mitigate global warming (\$0 per \$100,000 of valuation)?</b>	<b>46.35%</b> 127
Total	274

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